

## QUALITY POLICY

UAB “CRAFT bearings” – supplier and manufacturer of “CRAFT” brand products, possesses unique experience, obligations and competence. We cooperate and are acknowledged by the most acclaimed corporations in Europe, South America, Africa and the Commonwealth of Independent States (CIS). We specifically broaden our scope and strive to dominate in all regions of the World.

We are exclusive in terms of our reliability as a business, as well as the quality of our widely applicable products.

We prioritize the attention for suppliers, manufacturing our products by using the latest technologies.

The goal of UAB “CRAFT bearings” is respect and attention for our client: quick, effective, quality production and delivery of ordered products.

We achieve our set goals by:

- Analyzing the needs of our clients and evaluating our company’s and our manufacturers’ capacity.
- Cooperating only with reliable suppliers and manufacturers, with effort to ensure that their products and services, employee work conditions, technologies and product manufacturing policies fit the policy, goals and legal requirements of our company.
- Organizing our employees’ field trainings and inducing their urge to increase qualification, constantly highlighting every employee’s personal responsibility to provide quality products and developing their consciousness towards fulfilling clients’ needs and expectations.
- Acquainting our employees, clients and manufacturers with Quality Management goals and obligations.
- Improving resource management.
- Informing our employees’ about legal and benchmark requirements that are currently in effect.
- Involving our employees and manufacturers into work planning and implementing procedures, with effort to ensure the effectiveness of the management system.
- Constantly stimulating the use of technical novelties and advanced technologies, we achieve effective and uninterrupted product flow for our clients.
- Constantly controlling manufacturing processes, we strive to ensure our products’ compliance with international standards.

To fulfill the terms of this policy, UAB “CRAFT bearings” has created a constantly monitored and perfected quality management system, compliant with requirements of LST EN ISO 9001:2015 standard.

Striving for constant development and effectiveness, we actively monitor this policy, ensuring its relevance and by setting annual goals for it’s realization.